



Product User Guide

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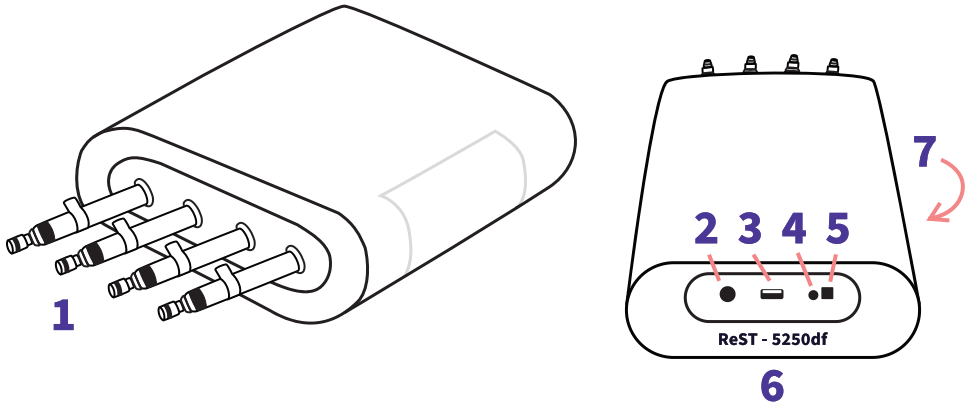
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Product Setup

Pump Design

Engineered for Precision

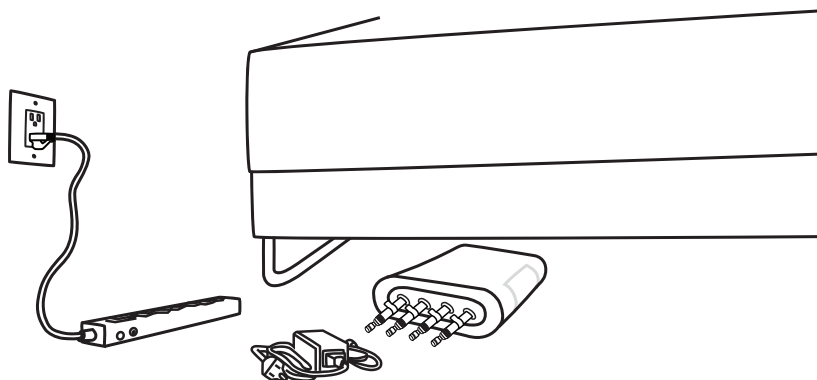


- 1** Air Tubes (Head/Legs, Hips, Lumbar, Shoulders)
- 2** Power Adapter Port (24V DC / 1.5A)
- 3** USB 2.0 Input Port
- 4** Green LED Indicator (power on)
- 5** Pump Reset Button
- 6** ReST WiFi Network Name
- 7** Pump Serial Number

Product Setup

Connect Pump

We suggest placing the Pump under the head of the ReST Bed. Make sure the end with the 4 Air Tubes is pointing out, accessible and visible. Use a Surge Protector when plugging the Pump into the wall.



- 1** Plug in the power supply cable into wall outlet using a Surge Protector. Connect other end of power supply to the Pump.
 - 2** Attach the four labeled hoses and USB cable to matching connections on the Pump.
 - 3** The ReST Bed will automatically begin filling upon power up. The Pump will have a light vibration and sound, indicating it is filling.
- 👁** The Green LED light should automatically turn on and you'll hear a few clicking sounds inside of the pump as it's powering on.

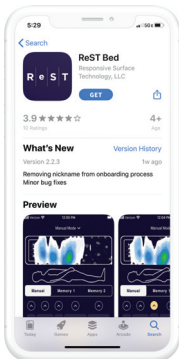
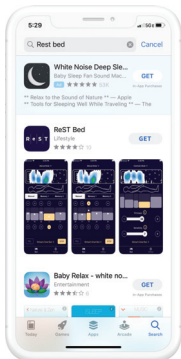
App Setup | Download the ReST app

Available for free download in the iOS and Android app stores



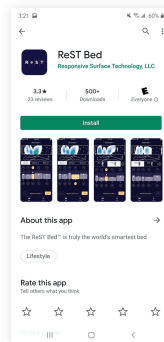
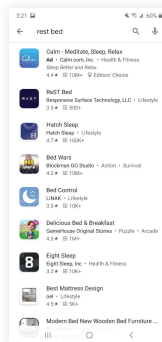
iOS

- 1 Open the **App Store** app on your iPhone and search for “**ReST Bed**”
- 2 Select our app, titled “**ReST Bed**”. It should be the first search result.
- 3 Tap the **GET** button and the app will begin downloading to your device!



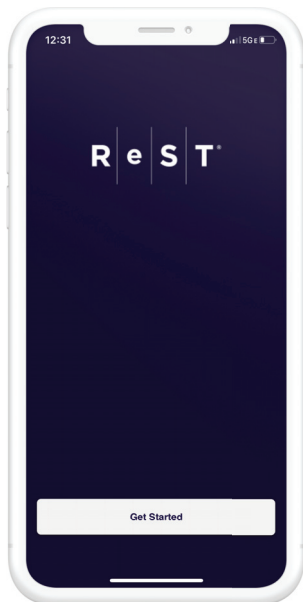
Android

- 1 Open the **Google Play Store** app on your Android and search for “**ReST Bed**”
- 2 Select our app, titled “**ReST Bed**”. It should be the first search result.
- 3 Tap the **INSTALL** button and the app will begin downloading to your device!

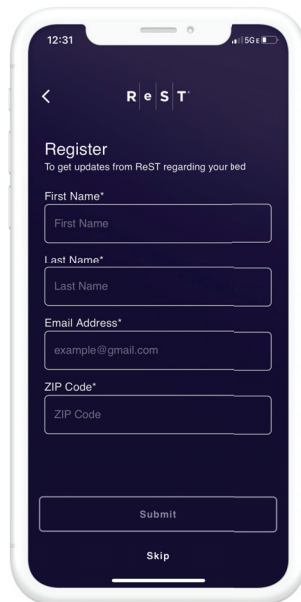


App Setup | Get Started + Register

Upon entering the app, you have the option of Registering your ReST Bed. This gives ReST the opportunity to contact you with any updates regarding the ReST Bed or ReST Bed app.



- 1 Select the "Get Started" button to continue.



- 1 Enter your First and Last Name as well as Email Address and Zip Code to register your bed.
- 2 Click Submit. If you do not wish to register your ReST Bed click SKIP.

App Setup | Connect to Pump WiFi

Please make sure the Power cable and USB cable are both connected securely, and the Green LED light is lit on the pump. See page 2.

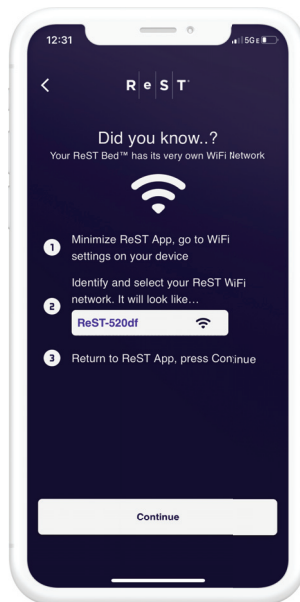
DIRECTIONS

- 1 Minimize the **ReST Bed** app and go to the **WiFi settings** on your device.
- 2 Find and Select your ReST WiFi Network.
It will look like: **"ReST-520df"** but a different #



👁 If your device says "Connected, no internet" upon selection of the network, that's ok! Please continue to the next step.

- 3 Return to the **ReST Bed** app and select **Continue**

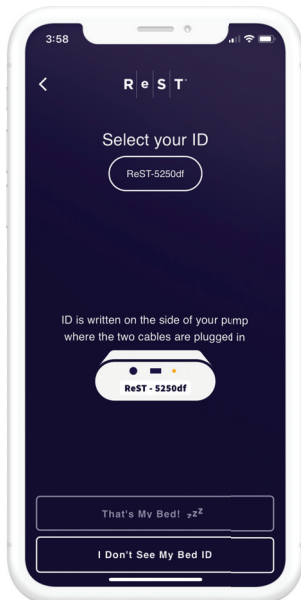


App Setup | ReST ID Selection

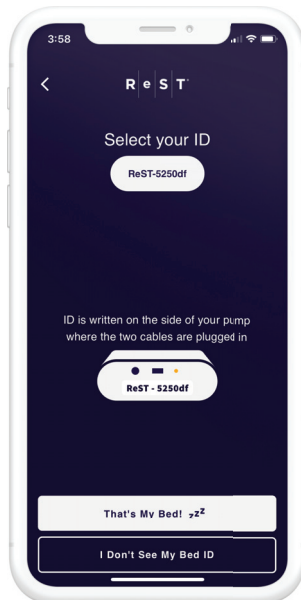
Select your **ReST ID** at the top of the screen, then select **That's My Bed!**

If no ID appears, select **I Don't See My Bed ID** to perform a **Deep Scan**.

How your ID should appear (different #)



View after selecting your ID

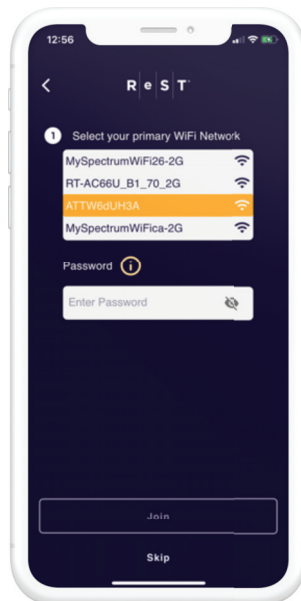


App Setup

Connect to Home WiFi Network

DIRECTIONS

- 1 Locate and select your **Home WiFi Network**
- 2 Enter the Password for your Home WiFi Network and double check it's correct
- 👁 If the password is entered incorrectly you will need to start the setup process from the beginning. The password is lower/upper case sensitive.
- 3 Return to the **ReST Bed** app and select **Join**

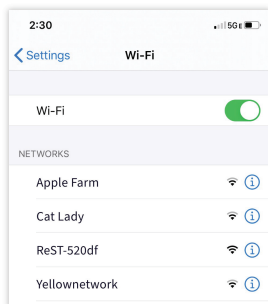


App Setup

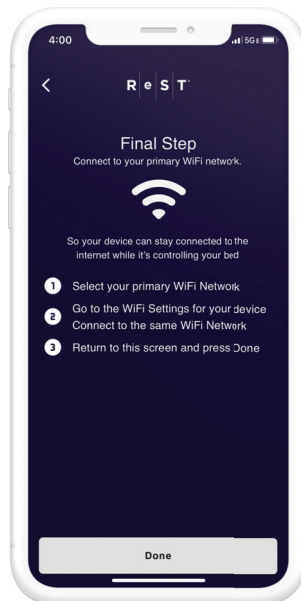
Verify Home WiFi Network Connection

DIRECTIONS

- 1 Minimize the **ReST Bed** app and go to the **WiFi settings** on your device.



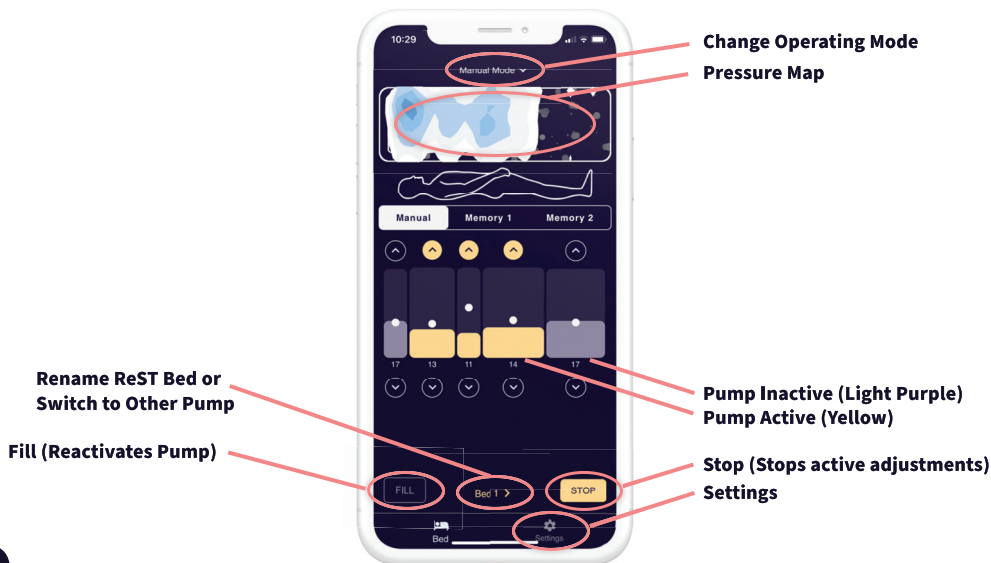
- 2 Connect to the same **WiFi Home Network**
- 3 Return to the **ReST Bed** app and select **Done**



App Features | General

General

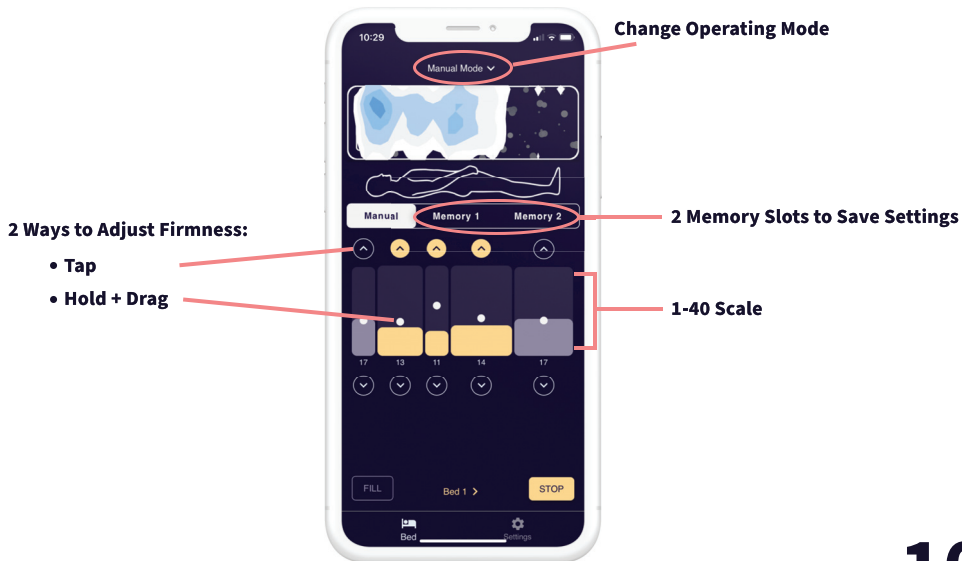
The below features are general and can be used throughout all 3 modes: Manual, Automatic, and Position.



App Features | Manual Mode

Manual Mode

Manual Mode enables you to customize support for each zone of your body (head, shoulders, lumbar, hips, and legs). Memory locks the settings until you choose to change them, but allows you the opportunity to adjust each individual zone, the pressure map changes in real-time to help you configure the most pressure-relieving settings specific to you. Targeted, customized, and 100% all about your preferred comfort.

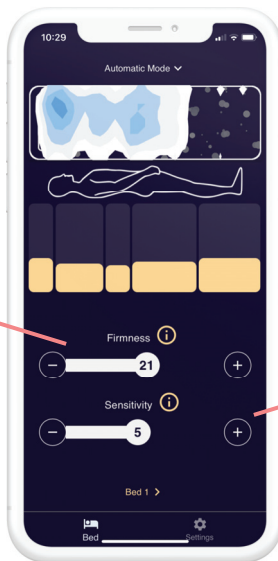


App Features | Automatic Mode

Automatic Mode

Automatic Mode empowers you with the ultimate tool - constant dynamic pressure relief adjustments throughout the night. Detectable enough to feel the difference, but subtle enough to ensure you remain soundly asleep. Once you've selected your preferred level of support and fall asleep, the bed will do all the work for you - like a fairy godmother tending to your every pressure relief need throughout the night. Simple, quiet, effortless & smart.

Firmness Setting (1-40 Scale)



Sensitivity Setting (1-10 Scale)
Adjusts how frequently your ReST Bed will make adjustments

👁️ **Lighter sleepers may prefer a lower sensitivity setting. Deeper sleepers may prefer a higher sensitivity setting.**

App Features | Position Mode

Position Mode

When in Position Mode your ReST Bed will automatically recognize the position you are in and adjust accordingly.

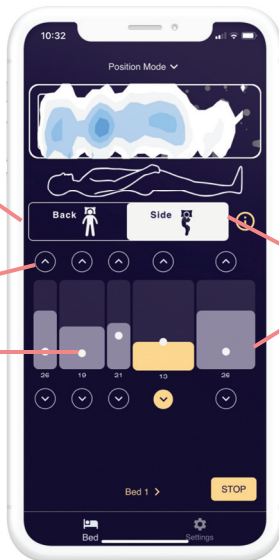
Position mode provides unique memory settings, specifically for Back and Side support. The ReST Bed automatically detects your current position and will instantly adjust to your Back or Side memory setting whenever you change positions. This works automatically and there is no need to control or monitor while in bed. In Position Mode you can make specific adjustments to your Back and Memory setting. These adjustments are saved automatically.

The ReST Bed will automatically adjust saved settings for back vs. side

2 Ways to Adjust Firmness:

- Tap
- Hold + Drag

Make Manual Adjustments for Side mode
(Click on Back icon to adjust settings for Back mode)



App Features | Switch Pump

To **Switch Pumps**, click on the Pump name at the bottom of the screen

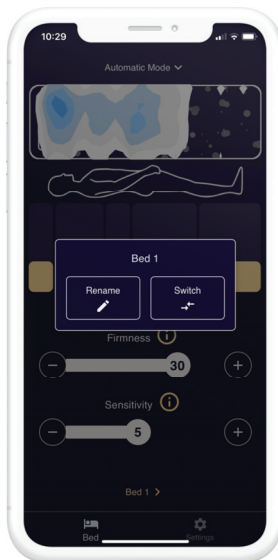
This will display a pop up with two options:

Rename and **Switch**

Click on the **Switch** button. You will be brought to the landing page from when you first opened the app.

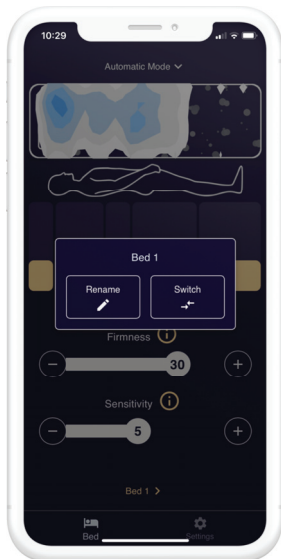
Click **Continue** until you are at **Pump Selection**.

Select the new Pump you want to control and click **This is my Bed!** to finish switching pumps.

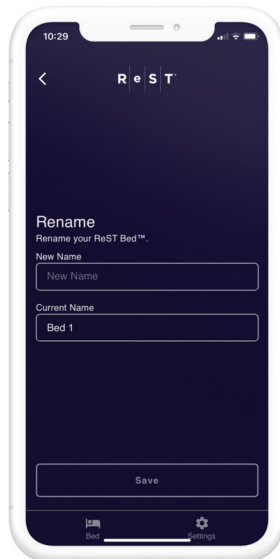


Tip: It is recommended that each pump is controlled by its own unique device.

App Features | Rename Pump



1 Select the “Rename” button.



1 Enter **New Name** for your bed.

2 Click **Save**.

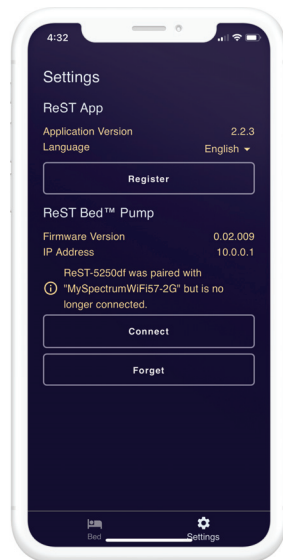
App Features | Settings Overview

The Settings page can be found by clicking the bottom right tab.

Here, you can confirm you have the most up to date ReST Bed app version and ReST Bed Pump Firmware.

You can also tell your pump to “Forget” your WiFi network in case you need to change the internet connection for your pump.

To leave the Settings tab click the bottom left tab titled Bed



Please note that the App and Firmware version depicted above may not be the current versions

Troubleshooting

I can't see the pump in my WiFi Settings

Connect to Pump WiFi (pg 5)

Be sure that all hoses and plugs are connected securely. This includes the power and USB cord. You should see a green light lit up on the pump if/when all cords are set securely.

My pump is not showing up.

ReST ID Selection (pg 6)

First click the "I don't see my Bed ID" button. This will perform a deep scan to find your pump. If this still does not work, double check the cable connections for the pump you are trying to connect to. If the cables are all connected securely and the green light is lit on the pump, click the reset button on the pump and your Pump ID should show up after the reset.

This screen is stuck loading

Verify Home WiFi Network Connection (pg 8)

This loading issue is most likely caused by entering an incorrect password for your Home WiFi Network. You will need to reset your pump and begin the setup process for your pump from the start. The password is lower/upper case sensitive

I don't see my home WiFi

Connect to Home WiFi Network (pg 7)

Be sure that all cables connected to your WiFi network are connected properly.

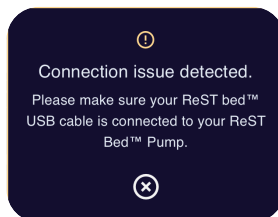
"We've Detected..." error message.

Note: This message may appear during the initial setup when the bed is filling. If so, please wait until the fill has completed (may take up to 30 minutes). Then follow the steps below.

1. Verify your air hoses are plugged into the pump securely.
2. Verify the USB cable is plugged into the pump securely.
3. Close ReST App.
4. Re-open ReST App.
5. Confirm app is connected to pump. Sit or lay on bed for 10 seconds.

If the error message persists...

6. Close ReST App and power cycle the pump for 15 seconds.
7. Power on the pump.
8. Re-open ReST Application and connect to pump.



FAQ

1 of 2

From time to time, there may be a small technological glitch. Here's some commonly answered questions to help. If your concern is not answered or you have a warranty question, please join us online or speak to us directly.

Does the ReST Bed pump need to use my home Wi-Fi network?

No. The ReST Bed pump has its own WiFi signal that connects to tablets regardless of home network availability. So if you don't have a home WiFi, or it falters, but you still have power, your bed remains 100% functional.

The ReST Bed app on the tablet is not responding or frozen.

Most issues with the ReST Bed app can be solved by closing and force-stopping the app on your device. Follow your device guidelines for completely exiting applications. If 'clear cache' is an option for your apps, please select as part of the process. Restart the app as usual. Restarting the tablet completely is also a useful secondary reset step, if simply closing the app does not originally solve the issue.

What happens if the bed loses connectivity to the pump, or I no longer see my ReST Bed's WiFi signal

The ReST Bed uses a mini computer system housed within the pump casing. As with most electronic devices, occasionally the ReST Bed may become unresponsive to app commands. In this case, simply unplug the pump for 10-15 seconds to reset the internal computer, and proceed to connect your pump within the app again per standard set-up process.

Tips & Tricks

1. App freezing? Do a hard close of the app and re-open.
2. App update not downloading? Check if your device's OS (operating system) is up-to-date
3. Continued problems connecting to a ReST Pump ID? Uninstall and reinstall the ReST Bed app

FAQ

2 of 2

Why is the bed not inflating during set-up?

To ensure we don't wake you up during the night, the inflation is purposefully slow. To fully inflate the mattress upon initial set up may take up to an hour. Sometimes the pump may also need to be re-set after initial plug-in to inflate the ReST Bed properly. Confirm hoses are connected properly, unplug pump for 10-15 seconds, reconnect to the tablet and select "Fill Bed."

When the bed inflated, there's a large bulge.

There are multiple air chambers inside the ReST Bed, and during shipment they may shift to become crooked underneath the foam. When this happens, simply unzip the top layers of the bed, flatten the air chambers so that they lay end-to-end inside the bed between the support rails and re-zip the ReST Bed shut. It should lie flat now.

I don't see my pressure map on the app.

Check that the sensor's USB cord is fully plugged into the pump housing unit and the green LED indicator light is on.

There's a power outage, will my bed work?

In the event of a power loss, the ReST Bed will temporarily lose its ability to adjust automatically. It will remain at the last firmness setting until power is restored. The use of a surge protected is strongly recommended to prevent damage to electronics within the pump.

Contact

If you'd like to speak to customer service for tech support or warranty questions, we're here to help.

CALL

(888) 588-1349

EMAIL

info@restperformance.com

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